

Exchange Online Migration Tool Limitations

Features Which Migrate

The following table summarizes the features that migrate from various platforms

Messaging System	Folders	Emails	Calendars	Contacts	Tasks	Journals	Notes	Other
Amazon S3	✓	✓	✓	✓	✓	✓	✓	Server-side rules
Microsoft Office 365	✓	✓	✓	✓	✓	✓	✓	Server-side rules Folder Permissions BCC Recipients
Exchange 2010 SP1+	✓	✓	✓	✓	✓	✓	✓	Server-side rules Folder Permissions BCC Recipients
Exchange 2007+	✓	✓	✓	✓	✓	✓	✓	BCC Recipients
Exchange 2003+	✓	✓	✓	✓	✓	✓	✓	
Novell GroupWise	✓	✓	✓	✓	✓			
GroupWise 7+	✓	✓	✓	✓	✓			
Lotus Notes 6.5+	✓	✓	✓	✓	✓			
Zimbra 6+	✓	✓	✓	✓	✓			
Google Apps/Gmail	Labels convert to folders	✓	✓	✓				
IMAP	✓	✓						
POP	Inbox Only	✓						

Migration Tool Limitations

The migration service does **not** perform any of the following:

- Creation of Outlook profiles to connect to the new email service. We will provide instructions for setting this up in Outlook and on mobile devices. We can also assist people who are having difficulty connecting to the new service.
- Migration of client side settings such as:
 - Default font, Auto Archive settings
 - Junk E-mail Safe Senders, Safe Recipient and Blocked Senders lists, Signatures, Client-side rules
 - NK2 files migration (address autocomplete cache)
 - Note: if needed, Outlook Rules, Junk Email settings, NK2 files, and Signatures can be migrated manually.

The following is a list of items which do **not** migrate due to API limitations:

Platform Independent Limitations:

- Items that do not match folder types, i.e., calendar responses within a mail folder
- Custom items that do not inherit from the core system types (e.g., InfoPath Forms and items which are not true email, calendars, contacts, journals, mail, notes, or tasks)

Exchange Online Migration Tool Limitations

- Calendar notifications such as invitations, cancellations, etc.
- Calendar permissions
- Modified description text and modified attendee lists for exceptions to recurring meetings are not migrated (although exceptions to recurring meetings are migrated).
- Customization of individual events in a series recurring events, e.g., notes, are updated in some of the individual events.
- Acceptance status for meeting participants (accepted, declined, tentative)
 - From Exchange 2003: BCC recipients and resource attendees for appointments
- Personal Distribution Lists. These are known as "Contact Groups" in Office 365.
- Server-based Distribution Lists
- Dynamic Distribution Lists
- Distribution Groups / Memberships
- Bounce notifications such as Non-Delivery Report/Receipt (NDR) or Delivery Status Notification (DSN)
- RSS feeds
- Mailbox rules and folder permission settings. These are only supported from Exchange Server 2010 SP1+ and later to Exchange Server 2010 SP1+ and later (only if replicated to server, local Outlook only Rules will not migrate).
- Personal Messaging Resource Management (MRM) Tags.
- Outlook Quick Steps
- Client side rules are not migrated. Client-only rules do not execute until the user who created the rules logs into the Outlook client with the same profile used to create the rule.
- Linked mailboxes (described in: <https://technet.microsoft.com/en-us/library/bb123524.aspx>). For linked mailboxes, Exchange creates a disabled user account in the local forest that is used as a stand-in for the foreign account. We may be able to migrate linked mailboxes only if the mailbox is accessible via web access (OWA/EWS).
- Color-coding for categories
- Pictures that have been added within a Business Card, under Contacts. **Note:** Pictures are included in the migration for the migration scenarios with high fidelity, e.g., for Exchange to Office 365, and Office 365 to Office 365.
- In Outlook 2010 and 2013, the Suggested Contacts folder will be migrated
- The LegacyExchangeDN can be imported if provided, to avoid internal bounce backs
- Items 150MB or larger (Text, attachments, signature and pictures combined in the item)
 - This is a server-wide limitation that cannot be increased
 - This size-limit may be smaller depending on the original server's configuration

Additional Limitations for Google Apps:

- Calendar attachments, calendar reminders, and some calendar colors. **Note:** All color category metatags are transferred over, but Office 365 does not have direct color mappings from Google Apps, and so certain colors do not get mapped over, thus the colors are not displayed in Office 365 for the calendar entries.
- Google Groups for Business, including forums and collaborative inboxes
- Google Categories (i.e., the Google category flags: Social, Promotions, Updates, Forums)
- We can only migrate items that are visible through IMAP
- Email attachments that are links to Google Drive

Additional Limitations for Lotus Notes:

- Lotus Distribution Groups
- Lotus Mail Groups